



Library Ambassador Program at CSU San Bernardino

A PEER MENTOR PROGRAM COLLABORATION

WILLIAM ORTIZ, INSTRUCTION LIBRARIAN

CSU SAN BERNARDINO PFAU LIBRARY



Agenda



The Program



The Pedagogy



Lessons Learned

The Library Ambassador Program

For faculty who teach first-year GE courses with a critical information literacy outcome (Written Communication, Oral Communication, History of the United States, and First-Year (Foundation) Seminar): The Pfau Library and Undergraduate Studies' Student Mentoring offer a peer Library Ambassador program to supplement critical information literacy instruction in the classroom with the goal of centering and establishing connection amongst students, in turn decreasing library anxiety.



2019-2020 Library Ambassadors



The Pedagogy (Theory)



Active Learning



Culturally Responsive
Teaching



Teachers (Ambassadors)
become Co-Learners



Lessons Learned

Like information literacy instruction, getting the word out was difficult

Explaining what the program is to stakeholders

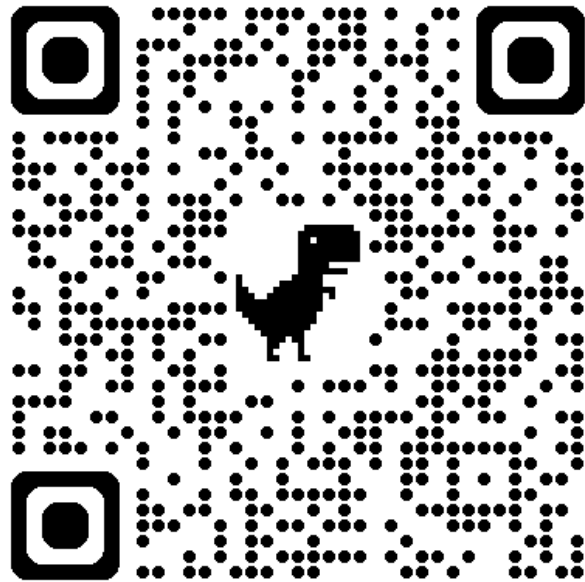
Emphasize: peer teaching



Library Guides

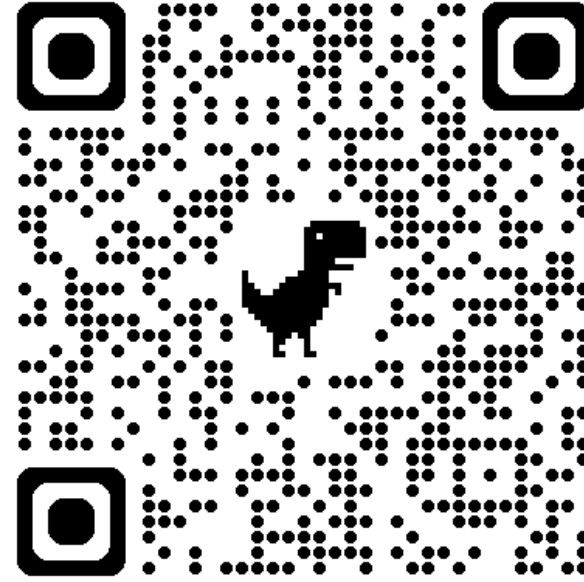
GUIDE FOR FACULTY

<https://libguides.csusb.edu/ambassadors-for-faculty>



GUIDE FOR STUDENTS

<https://libguides.csusb.edu/ambassadors>





Thank you, feel free to contact me!

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Works Cited

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John M. Pfau Library. (2025, Jan 9th). *Library Ambassadors: Home*. CSU San Bernardino. <https://libguides.csusb.edu/ambassadors>

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Schlesselman-Tarango, G., Herrera, B., & DeMoss, S. (2020). *Showcasing the authentic student experience: The library and student mentoring partner to create a first-year library ambassador program*. California State University, San Bernardino. <https://www.csusb.edu/sites/default/files/GinaSchlesselman-poster2.pdf>